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## OFFICE OF THE INDEPENDENT INSPECTOR GENERAL

## PATRICK M. BLANCHARD

INSPECTOR GENERAL

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July 15, 2009

Honorable Todd H. Stroger and Members of the Board of Commissioners of Cook County, Illinois 118 North Clark Street Chicago, Illinois 60602

Re: Independent Inspector General Quarterly Report

Dear President Stroger and Members of the Board of Commissioners:

This report is written in accordance with section 2-287 of the Independent Inspector General Ordinance, Cook County, Ill., Ordinances 07-O-52 (2007), to apprise you of the activities of this office during the time period of April 1, 2009 through June 30, 2009.

Please be aware that we have retained 5 investigators to join the OIIG. Investigator Joseph Norris has over 25 years experience serving with the FBI with significant Internal Affairs, Health Care Fraud and supervisory experience. Investigator Steven Cyranoski has practiced law in Chicago for 17 years at Freeborn & Peters and most recently as a partner at Michael, Best & Friedrich. Investigator Lorraine Ambriz served with the Chicago Police Department with assignments in Internal Affairs and in the Detective Division before joining the private sector focusing on internal investigations and loss prevention. Investigator Ambriz also served within the Juvenile Temporary Detention Center as an investigator recently. Investigator Peter Yuh has practiced law in Chicago for the past 3 years and also possesses 8 years experience with the City of Chicago as an investigator/hearing officer. Each of these individuals has completed orientation/training and is extremely dedicated to the mission of the OIIG. As you may recall, the Board of Commissioners' budget allotted for 10 additional OIIG investigative staff. In order to achieve this goal and ensure that growth of the OIIG is accomplished in a methodical and deliberate manner, we will complete the hiring process after a period of 6 months.<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> The final individual is expected to begin soon and will be introduced after her start date.

<sup>&</sup>lt;sup>2</sup> In accordance with the OIIG Ordinance, sec. 2-284(10), the OIIG has created a toll-free hotline to further citizen/employee contact with the OIIG. (877/448-4756 or 877-IGTIPLN).

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In connection with the number of complaints received during the subject reporting period, please be advised that this office has received a total of 92 complaints. By way of comparison, during the second quarter 2008, 31 cases were reported. As indicated to you in the last report, we have undertaken a triage process of each complaint and immediately initiate an investigation when appropriate. The remaining complaints will be the subject of formal inquiry at the appropriate time. Accordingly, please be aware that of the 92 complaints received by this office, 45 active investigations were initiated during the subject period. This number also includes those investigations resulting from the exercise of my own initiative (sec. 2-284(2)).

The following information reflects the number and type of infractions and/or waste and mismanagement issues being investigated in the recently initiated cases (Note: Some cases involve more than one infraction):

- 5 Violation of Executive Order/County Ordinance
- 6 Patient, employee, or visitor abuse or harassment
- 3 Dual Employment
- 10 Failure to follow County policies, procedures, or practices
- 2 Intimidate or coerce employees or citizens through threats
- 1 Use of a County instrumentality for an unauthorized purpose
- 2 Violation of local laws
- 6 Theft
- 4 Misuse of Timekeeping Records/Falsification
- 2 Falsification of Employment or other record
- 4 Negligence
- 2 Unlawful political discrimination cases ("Institutional Discrimination")
- 1 Misuse of confidential or proprietary information
- 1 Waste
- 1 OIIG Assessment of security protocols in 69 W. Washington

In addition to the matters that have been opened this quarter, the OIIG also has 79 active cases that remain pending since the date of the last report. In accordance with section 2-287(4), please note that 5 recommendations have been made for the imposition of discipline which has been followed by county government. The OIIG has made 1 recommendation for corrective action concerning waste/mismanagement (2009 Market Event) that is subject to a response (sec. 2-285(e)) on or about July 22, 2009. The OIIG has initiated one investigation involving a member of the staff of an elected official during this reporting period. Finally, this office has referred 1 matter for criminal enforcement to an outside law enforcement agency.

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Thank you for your time and attention to these issues. Should you have any questions or wish to discuss this report further, please do not hesitate to contact me.

Very truly yours,

Patrick M. Blanchard

Independent Inspector General